Charlton Toy Library AGM report

1st April 2018 to 31st March 2019



Registered Charity Number: 285099
Charlton House, Horn Fair Road, Charlton SE7 8RE
Telephone: 020 8319 0055 • Website: www.charltontoylibrary.co.uk
Email: info@charltontoylibrary.org.uk

WHO WE ARE

Charlton Toy Library is a registered charity offering an inter-linked support service for the under-fives community in the Royal Borough of Greenwich. We operate a toy, book and safety equipment loan scheme and a stay and play service in our main base along with a much-needed outreach service to support disadvantaged families and children in desperate need.

Charlton Toy Library is a registered charity, governed by a constitution adopted 10th February 1982. It is run by members of a voluntary Management Committee, staff (a Toy Library Co-ordinator and an Outreach Worker) and volunteers, all helping to run play & borrowing sessions and giving help, support and advice to families.

All the money received from membership, loan fees and fundraising events is spent on toys and Toy Library running costs. We have an Equal Opportunities policy and aim to provide a good selection of multi-cultural and non-sexist toys and books along with impartial advice and support.

"The Toy Library are one of our favourite places to go. It is such a welcoming environment and the kids always have the most fun ever!"

"The Toy Library is such an amazing place. Me and my kids look forward to it every week. The staff are great with my children".

"We love the safe haven and all the support from everyone here".

"We are grateful for all the help we receive and love all the amazing toys and books we have access to. We are glad to have found this space and met the amazing staff and volunteers".

AIMS AND OBJECTIVES

AIMS:

• To promote the principle that play does matter for the developing child.

OBJECTIVES:

- To make play available and lend appropriate toys to extend the opportunity for shared play into the home.
- To provide play areas where children and adults can use a wide range of toys and creative activities.
- To offer an opportunity to socialise and exchange experiences.
- To offer a befriending and supportive service to parents and carers.

We aim to improve the current quality of life and future life chances of local children by providing a much-needed child-centred family support service to families in our main premises at Charlton House and through our outreach service to Women's Refuges and three HomeStart groups as well as other hard-to-reach families referred by Health Visitors. We also offer a low-cost toy/book/games and child safety equipment loan scheme.

Many of the outreach children we work with live in families experiencing poverty and disadvantage, some have suffered domestic violence and many feel isolated. This has a huge negative impact on the children's well-being and development. Our intervention at an early formative stage in their development aims to break the cycle of deprivation by improving their literacy, numeracy, creative & social skills, thus improving their school careers and their future life chances and contributing to stronger, more cohesive communities.

EQUAL OPPORTUNITIES

Charlton Toy Library is committed to Equal Opportunities. We recognise that this means more than ensuring that no individual is discriminated against on grounds of sex, race, colour, nationality, ethnic or racial origin, marital status, disability, sexual orientation, age or religious belief. It means we need to take positive action to promote the development of Equal Opportunities in every area of the Toy Library. The concept of Equal Opportunities is the basic foundation of a democratic society and underlines all legislation. We declare our intention to work for the furtherance of equal treatment employment, committee, representation and service provision. Charlton Toy Library is committed to a programme of action to make this policy effective. This policy will be updated and monitored to check that it is being effective. The responsibility for this will lie with the Chair of the Management Committee and a named key worker.

CHAIR'S REPORT BY JO CURTIS

Charlton Toy Library has been part of the local community for 37 years. It makes me feel incredibly proud when I meet someone at an event, who says they remember using the toy library when their, now grown up, children were young.

In the past year, we have continued to provide our services to 361 children from 241 families in the local community by providing toys, children's books, parenting books and safety equipment as well as advice, support and information on a wide range of child development and parenting skills.

Charlton Toy Library does not receive any public funding and relies on our membership and loan charges, as well as the fundraising endeavours of a small team of volunteers in order to continue to maintain our services which are based at Charlton House. This year has been no exception and the team have worked tirelessly holding toy, cake and baby clothes sales, putting on pamper evenings and of course organising our Annual Easter party. We have also had support over the year from Conran Estates, The Old Cottage Cafe, St Luke's and St Thomas', NCS, Santander, Tesco, Asda, Sainsbury, Page & Small Opticians, Royal Greenwich Heritage Trust, Diddi Dance, Baby Sensory and Toddler Sense to name a few.

One of the highlights for me this year was our Christmas gift and hamper appeal, which our committee member Madeley and outreach worker Sharon organised. We were overwhelmed by the support from our community and distributed 43 gifts for children and 22 food hampers to families in our local area. We are also grateful to the Royal Greenwich Heritage Trust, for their continued support with providing our dedicated premises at a low cost, helping us keep our running costs low.

Through our Outreach Programme, our Outreach Worker Sharon has continued to provide vital services in the local community supporting disadvantaged families in HomeStart groups as well as families within their own family homes. I cannot emphasise enough how grateful we are to Sharon for the amazing work she does, supported by our wonderful committee member Madeley.

CHAIR'S REPORT BY JO CURTIS

In June 2018, we said goodbye to Laura as Toy Library Co-ordinator. Laura was with the toy library for three years and we are grateful for her dedication and enthusiasm.

In September 2018, we welcomed Vicky to the Toy Library as our Toy Library Coordinator. Vicky is a real asset to the Toy Library, managing the day to day operations and providing a warm and welcoming environment for the families who use our service.

To Vicky and Sharon, thank you. Reading the recent comments and feedback about the toy library it is evident that everyone who uses the toy library values you both as much as we do. You both go above and beyond for the toy library and we are very grateful.

To our volunteers - thank you. Each and every one of you help make the toy library the special place that it is. I wanted to include a special mention for some of our regular and longstanding volunteers.

Susan, your dedication and commitment to engaging our little members in song, every Friday, is wonderful. And you have been a part of our Easter and Christmas parties as well. Ann, thank you for your continued support leading our craft sessions on a Thursday and helping our members explore their creative sides. Thank you also for your time to provide craft sessions at our Easter party and other events. Vanessa, it's wonderful to have you as part of our team. Your story time has made our Tuesday even more fun and engaging. Sharon, thank you for your continued support, commitment and flexibility, helping on your regular Friday and stepping in on other days as well. We really value your ongoing support. Sam, thank you for being part of our pamper evening and providing hair cuts, which help raise vital funds for the toy library. You've also given lots of time to help sort out our borrowing area which we really appreciate.

I'd also like to thank my fellow committee members Janine, Madeley, Patricia and Dani, as well as Elaine who stood down in December. It's a pleasure to work alongside you all.

CHAIR'S REPORT BY JO CURTIS

Lastly, I want to say thank you to all our members for continuing to use the toy library and support our other events. We are here to support you, whether you come to the library to enjoy our stay and play sessions, or because you like the selection of low cost toys and books for loan, or because you need support and advice on the best way to support your child through play. We are here for you. We want to continue offering the best service that we can and would love to have you feedback. Please do let us know if there are any toys or sessions you would like us to offer.

Looking ahead

We would love to be able to increase our opening hours to include all weekday mornings and one day on the weekends. We believe this would help us reach more families in our local area. To do this we will need to significantly increase the funds that we raise as an organisation and the number of volunteers who support our organisation. If you might be interested in volunteering or joining our committee board, please get in touch. Thank you.

Jo Curtis

Membership Statistics 1st April 2018-31st March 2019

Families using our main services & outreach service combined: 240 families Total number of children helped: **361 children**

Outreach families supported (free of charge): 108 families

Outreach children helped: 190 children

Families supported free of charge: 108 families Families paying concessionary rate: 17 families

Families from BME backgrounds: 94 families

New families: 99 families

Lone parents families: 79 families

Grandparent members: 18

Childminders: 7

Families in the SE7 area: 83 families Families in the SE18 area: 66 families





During the past year I have continued to support disadvantaged families with children under 5 and their older siblings within the Royal Borough of Greenwich, three Home Start family groups as well Home Start families within their family homes.

Referrals continued to increase from organisations such as Family Engagement Support Workers, from Children's Centres, Family support workers within primary schools, Health Visitors, Social Workers, the Pre-birth Assessment Team as well as the Best Beginning's Midwives Team. I also received referrals from The Children's Disability Keyworkers Team in Greenwich.

My visits are completely non-judgemental. I aim to build trust and understanding with the families, helping both the children and parent/parents interact, communicate and learn through play with their children through a wide range of toys, books, games and puzzles. I demonstrate activities they can do with their children and explain how interaction can help with many of the emotional or behavioural issues the children may have. If I feel the family would benefit from additional help and support, I also refer them onto other organisations.

I visited three Home Start family groups on a regular basis within children's centres: Alder wood, Vista Field and Brook Hill. I helped families with a wide range of toys and safety equipment as well as running activity sessions within the groups. I loaned child home safety equipment which sadly families cannot afford. This is essential to keep children safe within the family home. I also gave parents advice and general information. I worked closely with Health Visitors and Family Engagement Support Workers from these centres, who are increasingly referring families to our outreach service for support.

OUTREACH WORKER'S REPORT BY SHARON JAY

My outreach work continued with Support Workers within Primary Schools. Even though these children are in school, low-income families with children under-five still benefit from our Toy Library services. Health visitors and Midwives are aware of our outreach service for those families within Greenwich Borough with newborn babies who find themselves disadvantaged, due to financial, social, ethnic or medical reasons. Many of these families are nil re-course to public funding and we are increasingly providing them with toys and safety equipment, baby clothes and essential baby equipment, such as Moses baskets and bedding, prams and cots.

I have also helped extreme low-income families. These families sadly are nil re-course to public funds or Home-office benefits. I have referred a number of families to Children's centres for food bank. We have supplied food vouchers to families as well as advising families to visit Greenwich Migrant Hub for-free advice and a hot meal for the children and themselves.

We are incredibly grateful to the local community because without their donations we would not be able to support so many vulnerable families.

Sharon

A few Outreach Service statistics (September 2017-October 2019):

- 129 children from 73 families were supported
- 190 children from 108 families (April 2018-March 2019)
- 74 children were helped with their behaviour and communication
- 69 children were supported in playing, learning and speaking
- child safety equipment kept 90 children safer in their own homes
- 199 items of child safety equipment borrowed
- 574 toys, books and games were borrowed
- 43 children and 22 parents were given Christmas presents
- 21 families were given Christmas hampers
- 18 children were helped into permanent housing
- 56 lone parents were supported
- 22 children with disabilities benefitted from our services
- We worked with 39 children in families seeking asylum

TOY LIBRARY CO-ORDINATOR'S REPORT BY VICKY THOMAS

I joined the Toy Library in September 2018 as CTL Coordinator and these 11 months have been an absolute joy! I have enormously enjoyed working with our lovely members, our wonderful team of dedicated volunteers, our amazing Outreach Worker Sharon and all the fantastic partner organisations and local businesses that support us.

Our Easter Party last year was great fun with sessions by Diddi Dance, Baby Sensory and Toddler Sense and refreshments by the Old Cottage Coffee shop. A big Thank You to Conran Estates for sponsoring the event. We held a very successful Pamper Evening in November. Therapists gave their time and Sainsbury's kindly donated money towards refreshments. We are grateful to Caroline Allen, Sue Mitchell, Sam Jay, Leahna Edwards and Amy Bird for donating their time and offering their services to the Pamper Evening. Our Christmas Party was a great success and the children loved meeting Father Christmas and receiving a present from him.

A big thank you to all the other people and organisations who have given their time to help us fundraise including Sam Jay for the children's haircuts and Marie Bashiru for the delicious cakes she bakes for our Coffee & Cake mornings. We have continued to hire the Toy Library out for children's birthday parties - thank you to our party hostess Madeley.

It's been another great year for selling at events such as the Charlton House Nearly New sale, during the stay-and-play sessions, as well as via Facebook selling groups. All of the many donations of good quality toys, books and children's equipment we receive are invaluable for restocking and helping us raise vital funds.

Our Stay and Play and toy borrowing sessions have been very busy this year. In February we introduced a 'No-Shoe Policy' and the feedback from our members has been very positive as the play area looks colourful and inviting.

TOY LIBRARY CO-ORDINATOR'S REPORT BY VICKY THOMAS

Since April we run special activity sessions at 10:30 a.m.:

- Tuesdays Story Telling with Vanessa
- Thursdays Arts and Crafts with Ann
- Fridays Singing with Susan

We are grateful to all our volunteers for their invaluable help every week!

The Toy Library relies on the help and hard work of a committed team of volunteers, to help run the sessions, clean and tidy toys, deliver singing and craft sessions, organise clothes and toys for our Outreach programme and assist with running events.

This year we have had 21 volunteers helping in the Toy Library. At the moment we need more volunteers to join our team, so if you would like to help out please get in touch. Volunteering is a great way to regain confidence and experience after a career break, make new friends and develop or share skills. Volunteers benefit from training - we are grateful to Barry from Charlton Athletic Community Trust for delivering Safeguarding training for us again this year. Previous volunteers have gone on to careers in schools and charities and we are happy to provide references for our long-term volunteers. Many thanks to the Volunteer Centre Greenwich and to Greenwich Action for Voluntary Services for their ongoing support.

A huge thank you to all the volunteers who have helped run our sessions and assisted at our events this year including Janine, Madeley, Jo, Patricia, Daniela, Susan, Sharon M, Vanessa and Sam.

Vicky



TREASURER'S REPORT BY JANINE KHOSHNEVISAN

First and foremost, we would like to extend our thanks to all our funders and supporters this year.

At first glance, it might appear that we made an overall loss of £6114.81 this year. However, at the start of the financial year 2018-2019 we had a large amount of funding left over from the previous year from the BBC budget and the Evening Standard Dispossessed Fund budget. Restricted funding did run at a loss of £7,277.69 but this was income already received in 2017-2018. The toy library's own fundraising was in profit of £1,162.88.

The major part of CTL expenditure was, as always, spent on our two part-time employees, our greatest asset. Sharon continues her amazing outreach work and we welcomed Vicky as the new Coordinator in September. Our two employees were assisted by a long-standing dedicated team of volunteers and the management committee who all make it possible to achieve so much on such a tight budget.

BBC Children in Need funded the Outreach Worker post for the sixth year running (and we heard just recently that we have been awarded fresh funding for another three years!). Our Toy Library Co-ordinator was funded partly by Comic Relief – Evening Standard dispossessed Fund and through our own internal fundraising. We had £1,540 of the Comic Relief funding left from last year we spent on much-needed new toys and games. We also spent around £2,000 updating our computers and computer software to comply with the new GDPR regulations that came into force in May 2018.

Our dedicated team of staff, trustees and volunteers have done some amazing fundraising again this year: the pamper evening raised £506, the Easter party raised £396, our Christmas events raised £116, and buying items during sessions raised £389. The young people from the National Citizenship Service raised over £278 bag-packing in Asda's. Thank you to everyone who helped organise and run these events and also to those who attended, making them so successful and fun.

TREASURER'S REPORT BY JANINE KHOSHNEVISAN

Our thanks go to Royal Greenwich Heritage Trust for their continued help-in-kind through the peppercorn rent of our premises and to the Atlas Business Group who continue to provide our internet services for free.

A huge thank you also goes to the local community and organisations for their donations of books and play equipment, without which we would struggle to keep up our stocks. Another huge 'thank you' goes to ALL our helpers and volunteers whose contributions have helped to improve the lives of so many children and their families across the borough. CTL would not be able to achieve as much as it does without them!

These accounts have been successfully examined and accepted by our Independent Examiner, Caroline Sharp (ACA, DChA)

Janine



CHARLTON TOY LIBRARY INCOME RESERVES POLICY – JUNE 2017

Unrestricted funds are needed:

- 1) to provide funds which can be designated to specific projects to enable these projects to be undertaken at short notice and
- 2) to cover administration, fund-raising and support costs without which the charity could not function.

The trustees consider it prudent that unrestricted reserves should be sufficient:

- a) to avoid the necessity of releasing fixed assets held for the charity's use;
- b) to cover 6 month's administration, fund-raising and support costs (currently approximately £10,000)
- c) to provide a pool equal to 10% of the average charitable expenditure over the preceding 2 years from which funds can be designated to specific projects (currently approximately £2,500).

INCOME-EXPENDITURE ACCOUNT 2018-2019

INCOME	Restricted	Unrestricted		
BBC Children in Need	8,114.50		BBC Children in Need	10,256.70
Tesco	2,000.00		Ev Stand Disposs Fund	8,660.00
Fundraising		1,204.94		1,717.40
Membership fees		1,829.50		1,800.00
Toy loan fees		853.50		1,172.95
Safety equipment loan fees		45.00		42.50
Session sales		389.60		757.25
Special events/parties		100.00		485.00
Donations		4,388.59		2277.45
Bank interest		4.64		0.91
6ift Aid		472.50		437.59
TOTAL	10,114.50	9,288.27	19,402.77	27,607.75
EXPENDITURE	Restricted	Unrestricted	Total	Previous year
Advertising/promotional				10.74
Child Safety Equipment	843.48		843.48	1278.69
Equipment		119.99	119.99	202.98
Fundraising expenses	152.88	190.21	343.09	347.08
General running costs	232.12	4853.40	5085.52	3852.85
Insurance		1191.46	1191.46	1099.81
Management costs		70.00	70.00	81.40
Staffing costs	14164.71	1535.4	15700.11	16620.84
Rent (To Greenwich Council)				0
Outreach welfare		137.5	137.50	
Toys books videos etc	1772.85	71.04	1843.89	459.83
Training		-72.00	-72.00	360.00
Travel	226.15	26.50	252.65	185.14
Volunteer expenses				15.00
Workshops & crafts		1.89	1.89	21.60
TOTAL	17392.19	8,125.39	25,517.58	24,535.96
PROFIT/LOSS	-7277.69	1162.88	-6,114.81	
BALANCE SHEET AS AT 31 MAR	CH 2019			
CURRENT ASSETS	Restricted	Unrestricted	Totals	
Current Account	201.03	10,685.59	10,886.62	
Business Reserve	202.00	4,653.04		
Cash in hand		100.00		
8 unpresented items	-189.35	-138.60	-327.96	
and the second	11.68	15,300.03	15,311.71	•
	12.00	20,000.00	10,011.71	•
REPRESENTED BY:				
Balance b/fwd 2017-2018	7,643.46	13,783.06	21,426.52	
Profit/loss for 2018-2019	-7,277.69	1,162.88	-6114.81	
	365.77	14,945.94	15,311.71	
BALANCE CHEET AC AT 21 HAD	CU 2019			
BALANCE SHEET AS AT 31 MAR		11	T-1-1	
CURRENT ASSETS	Restricted	Unrestricted		
Current Account	8,156.89	9,452.11	_	
Business Reserve		4,648.40	_	
		100.00	100.00	
Cash in hand				
Cash in hand 8 unpresented items	-613.43	-417.45	-930.88	
	-513.43 7,643.46	-417.45 13,783.06	-930.88 21,426.52	
8 unpresented items				
8 unpresented items REPRESENTED BY:	7,643.46	13,783.06	21,426.52	
8 unpresented items REPRESENTED BY: Balance b/fwd 2016-2017	7,643.46 4,960.84	13,783.06	21,426.52 18,354.73	
8 unpresented items REPRESENTED BY:	7,643.46	13,783.06	21,426.52	



We have:

- * continued to run over 115 play & borrowing sessions at our main base
- * supported a total of 361 children in 240 families (190 of these children from 108 families were on our Outreach programme)
- * opened for five sessions in the Summer Holidays
- * introduced storytelling sessions on Tuesdays
- * continued to run our craft session on Thursdays
- * continued to run a singing and music session on Fridays
- * continued our Child Safety Equipment Loan Scheme
- * continued the Outreach programme in the Charlton, Thamesmead, Woolwich, Eltham, Plumstead and Abbey Wood areas
- * supported families on our Outreach Programme
- * held Christmas toy collections in St Luke's and St Thomas' churches
- * provided 43 children and 22 parents in our Outreach families with Christmas presents
- * provided 21 Outreach families with Christmas food hampers through donations from our members and the local community
- * provided 18 children in our Outreach families with essential clothes
- * received funding from BBC Children in Need to continue our Outreach programme
- * celebrated events in the cultural calendar, e.g. Chinese New Year, Diwali, Mother's Day, Father's Day, Halloween, Ramadan, Christmas, St George's and St Patrick's Day and many more
- * introduced Coffee & Cake mornings on the first Friday of each month
- * took part in several community fairs, such as Forever Young and Horn Fayre in Charlton House, Charlton Community Fun Day.
- * created and maintained strong links with relevant organisations across the borough including several Home Start groups, Midwife Team, Social workers, Family Engagement Support workers, Greenwich Children's Disability Team, Health Visitors, Best Beginnings and many more

ACHIEVEMENTS (continued) 2017-2018

- * promoted awareness and membership of our service among target groups, including black and minority ethnic and low-income families, asylum seekers and families suffering domestic abuse
- * attended outreach / networking days with the Outreach project.
- * held regular management committee meetings and the AGM
- * upgraded our computers and computer software
- * maintained our Facebook, Twitter page and website as well as adding listings to relevant apps and websites including Hoop, Club Hub, Happity, Mummy's Gin Fund, Greenwich Mums and many more
- * publicised the Toy Library to local groups and around the borough
- * organised many successful fundraising events / activities: a pamper evening, the annual Easter party, Christmas Fayre, birthday parties, children's haircuts, and raffles
- * organised second hand toy sales via Social Media selling sites, selling in the Toy Library and attending nearly new sales
- * reviewed and updates all our procedures to ensure the Toy Library complied with new data protection (GDPR) legislation in May 2018
- * worked with and supported 21 volunteers throughout the year.
- * held Safeguarding training sessions for our trustees, staff and volunteers delivered by Charlton Athletic Community Trust
- * hosted visits and an activity with the National Citizenship Service who raised much-needed funds for us and helped to promote our services in the community
- * hosted a Corporate Responsibility Team building day with Santander Bank who helped with a complete spring clean and stocktake of the entire toy library





In 2019-2020 we plan to:

- continue to offer the full range of services both at our main site in Charlton House and via our Outreach service
- continue to serve three Home Start Groups
- re-establish support for women and children in Women's Refuges
- continue to open our services at Charlton House for one session per week in school summer holidays (if sufficient staff and volunteers)
- maintain and improve links with relevant organisations across the borough
- continue to increase awareness and use of our services particularly amongst black and minority ethnic and disadvantaged families
- continue to publish a regular e-newsletter
- continue to maintain our Facebook and Twitter pages and our presence on relevant apps and website listings
- attend local community events
- finish designing and launch a new website
- hold regular committee meetings and AGM
- continue to encourage good management committee representation
- review regularly all Toy Library policies and procedures
- search for funding for salaries and toys, books & safety equipment
- work on further diversifying our income sources
- further promote the hire of the Toy Library for parties
- search for a dedicated fundraising volunteer
- search for further local business sponsorship and support
- continue to organise internal fundraising and social events including a Pamper Evening and an Easter Party
- continue our sales at the Toy Library, at local events and on social media
- continue to organise seasonal and cultural events
- continue to organise information days for parents and carers
- invite early years activity providers to deliver free 'taster' sessions
- continue to offer multiple volunteering opportunities to people, to advertise these opportunities and recruit enough volunteers to run the play, craft and singing sessions
- search for further training opportunities for our volunteers e.g. first aid
- continue to host visits and an activity with the National Citizenship Service
- continue to host a Corporate Responsibility Team building day with Santander Bank
- undertake a 2019 Members and Volunteers Survey

The Management Committee

Stella Benavides (until September 2018) Jo Curtis, Chair (from December 2018) Janine Khoshnevisan, Treasurer Patricia Santome. Committee Member Madeley Crenshaw-Dykes, Committee Member Daniela Kaltenbach, Committee Member Elaine Bhalla, Committee Member and Chair (Sept - Dec 2018) Renee Bose, Committee Member (from January 2018)

Trustees and Officers are elected and appointed at the Annual General Meeting by nomination method, or co-opted by the Management Committee at a monthly meeting.

Staff

Sharon Jay, Outreach Worker Laura Hill, Toy Library Co-ordinator (until June 2018) Vicky Thomas, Toy Library Co-ordinator (from September 2018)

Volunteers & Fundraisers

Sharon Mason, Susan Wainwright, Ann Frances Barlow, Vanessa Browne, Janine Khoshnevisan, Patricia Santome-Courtney, Madeley Crenshaw-Dykes, Jo Curtis, Sam Jay, Vicki Pisarski, Colin Foord-Divers, Marie Bashiru, Ben Khoshnevisan, Sue Mitchell, Caroline Allen, Leahna Edwards, Amy Bird, Mel Waldron, Julie Grimmer, Charlie Warr, Sara Berdial

And to everyone else who has helped on a more informal basis... thank you!

As always there are a huge number of people and organisations to thank for their support.

Thank you to all our funders and supporters:

BBC Children in Need

Page and Small Opticians

Royal Greenwich Heritage Trust

Charlton House

Councillor Miranda Williams

Councillor Gary Parker

Councillor Alan McCarthy

Charlton House

Greenwich Midwifery Team

Greenwich Social Workers

Conran Estates

Madeley Crenshaw-Dykes

ASDA Charlton

Tesco's Woolwich

Toddler Sense Linda Pound

Lyanne Barnes, Hairdresser

Blackheath Halls

Greenwich Ecology Park

Greenwich Mums

Volunteer Centre Greenwich

St Luke's and St Thomas'

Comic Relief - Evening Standard Dispossessed Fund

London Community Foundation

The Royal Borough of Greenwich

London Groundwork

Home-Start Greenwich

Santander Bank

Old Cottage Coffee Shop

Caroline Allen, Massage

Amy Bird, Reiki

Page and Small Opticians

Sam Jay, Nails

Sue Mitchell, massage

Sainsbury's Charlton Riverside

Diddi Dance

Ottie and the Bea

Charlton Athletic Community Trust

Atlas Business Group

Mummy's Gin Fund

Kings College Community Dental Team

Greenwich Action for Voluntary Services

Baby and Children's Market

NCS

Thanks also to our Independent Examiner, Ms Caroline Sharp (ACA, DChA)

Finally, our thanks (and apologies!) to anyone else who has helped us this year and who we may have momentarily forgotten to mention!



I declare, in my capacity as Chair of the Management Committee, that:

- the Management Committee has approved the report above; and
- have authorised me to sign it on their behalf.

Signature	
-ull name	
Position	